

Key Messaging Related to Filing Unemployment Claims

- For an individual to receive their weekly unemployment benefits, they **MUST** file their Weekly Certification before Sunday (Deadline: Saturday at 11:59) of each week they are unemployed.
- Filing your Weekly Certification can be compared to filling out a weekly timesheet.
- Although LWC is waiving the job search requirement, individuals **MUST** still let the Louisiana Workforce Commission know, weekly, that he or she is still unemployed and that their situation has not changed.
- An Individual **WILL NOT** receive benefits if their weekly certification is not filed.
- Weekly Certifications can be filed at www.louisianaworks.net or by calling **1-866-783-5567**
- Those individuals with username and password reset issues can:
 - Email hire@lwc.la.gov
 - Subject Line: Password Reset
 - Include name, phone number and last four digits of SSN

Helpful Online Links

How to File Tutorial Video:

<https://www.facebook.com/LouisianaWorks/videos/1078571542528716/>

Password/Username Reset Sharable Graphic:

<https://www.facebook.com/LouisianaWorks/photos/a.195076267177102/3885559281462097/?type=3&theater>

Immediate Job Openings for COVID-19 Affected Workers:

<https://www.facebook.com/LouisianaCOVID19RapidResponse/>

http://www.laworks.net/WorkforceDev/WFD_rapidresponse.asp?fbclid=IwAR04mFXWWoi2B7TvrN962aU-M4Cjs-BpsN7rj802geXBANjGgbyF6DylLug